

## ACCESSIBILITY STATEMENT

### Introduction

Farnborough International Ltd. is committed to ensuring accessibility for all. We are continually improving the user experience for everyone and applying the relevant accessibility standards. We are an e-guide venue and are committed to meeting the accessibility requirements contained in the latest version. We signpost the e-guide to our organisers and will support them to meet the requirements contained within for them wherever we are able.

### Website Compliance Level:

Farnborough International website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### Access

#### **Access onto site**

If you are arriving by Car, blue badge parking is available for all our events.

Please ensure you display your blue badge in your car and the traffic marshals will direct you to dedicated blue badge parking.

If you are arriving by Taxi and have your Blue Badge with you, you can be dropped off at the main entrances. If you require collection the taxi will be permitted to pick you up from the main entrance to your event.

For organisers who wish to discuss parking availability, please liaise with your event manager who can detail / appropriately adjust your traffic plan.

### Access into the Halls

Hall 1: There is ramped access at both the East and West Foyer Entrance and Exit. The carpeted areas have high contrast between floor, walls and doors. The exhibition halls can be carpeted by organisers to provide clear contrast and delineation for improved accessibility.

Hall 5: This is a step free venue and fully accessible. The foyer areas have high contrast between floor and walls. The exhibition halls can be carpeted by organisers to provide clear contrast and delineation for improved accessibility.

### **External areas**

Please be aware that many of our outside event spaces are grass and are uneven underfoot. Non stepped access is available to all areas of the site although the route may be longer.

Photographs of many of the access points to site are available on our website to allow for pre-event familiarisation and additional information can be made available, via organisers, on request.

### **Facilities**

#### **Accessible Toilet**

There are accessible toilets at all toilet facilities throughout the venue.

#### **Lift Access**

There are lifts in both the east and west foyers of Hall 1 to take those that require, to the first floor and flight deck. Hall 5 has lift access to the mezzanine area.

#### **Digital Wayfinding**

We provide some digital wayfinding in the conference area of Hall 1.

#### **Assistance Dogs**

Assistance dogs are welcome to the venue. Kindly note we would advise against bringing assistance dogs to events where the noise levels are high. Assistance dog owners may be requested to show their documentation on arrival. Emotional support animals may be permitted if relevant documentation can be provided but we advise organisers to request advanced notification of this from visitors to allow for proper risk assessment.

#### **Hearing Impairments**

Induction loop audio systems are fitted in various locations.

#### **Quiet Room**

We work with local charity, Swings and Smiles, who would be able to provide a Quiet Room for your event, at the discretion of the organiser. Additional suppliers, such as Eventwell, are also available.

### Contact Information:

To report any accessibility issues on site, please contact your Event Manager

To request assistance in advance to being onsite at Farnborough International, please contact your Event Manager.

### Feedback

All feedback provided through the detailed channels by any persons shall be acknowledged within 48 hours and where appropriate a call to action shall be shared with said person within 5 working days. We will provide a timescale for completion of the call to action and will, where appropriate communicate the improvements made once they have been completed.

### Additional resources (Third Party Suppliers)

#### **Content in alternative formats:**

BSL Interpreters - <https://clarion-uk.com/services/bsl-interpreters/>

Assistance with writing in Braille - <https://www.brailletranslations.co.uk/>

#### **Quiet Rooms**

Eventwell - <https://eventwell.org/>

Swings and Smiles - <https://www.swingsandsmiles.co.uk/>

Plan your journey - Google Maps - <https://www.google.com/maps>

Users can select a "wheelchair accessible" filter when planning their journey from A to B, aiming to provide a step-free route.